

## AYRSHIRE SERVICE DELIVERY INFORMATION – AS AT 27.03.2020

### ADDICTION SERVICES

To try and allow for some measure of care for the most at risk and the most vulnerable the Specialist Addiction Services have worked with the pharmacies to continue to provide a minimum pharmacy service.

- The highest risk patients will continue to be prescribed daily and be supervised and will attend and collect medication daily as long as the pharmacy is open.
- Other patients will receive their medication either twice a weekly or a week at a time. No supervision will be provided.

Addiction Services will work with people to help support their physical and mental health and to help with access to medication and care as possible.

Naloxone will be provided as much as possible and ways of getting kits to more people are being explored.

Injecting Equipment Provision will continue to be available and is a priority to reduce harm, but people are asked to take additional equipment to reduce risks.

It is hoped that these emergency measures will keep as many people and families safe as possible and keep supplies of medication available for all patients.

If you need to contact the specialist Addiction services, the details are below:

South Ayrshire Service **01292 559 800**

[AA-UHB.ClinicalAddictionServices-SouthAyrshire@nhs.net](mailto:AA-UHB.ClinicalAddictionServices-SouthAyrshire@nhs.net)

North Ayrshire Service **01294 476 000**

[AA-UHB.ClinicalAddictionServices-NorthAyrshire@nhs.net](mailto:AA-UHB.ClinicalAddictionServices-NorthAyrshire@nhs.net)

East Ayrshire Service **01563 574 237**

[AA-UHB.ClinicalAddictionServices-EastAyrshire@nhs.net](mailto:AA-UHB.ClinicalAddictionServices-EastAyrshire@nhs.net)

The situation is rapidly changing and updates will be provided whenever possible.

### ALCOHOLICS ANONYMOUS

For those unable to attend meetings in person, online virtual meetings are available.  
<https://www.alcoholics-anonymous.org.uk/AA-Meetings/Find-a-Meeting/online>

### ALZHEIMER SCOTLAND

Alzheimer Scotland are continuing to offer support to people with dementia (PWD) and their carers across Ayrshire. Our Link Workers in the East will remain in telephone contact with their caseloads to offer post-diagnostic support to carers and families alike. Our Dementia Advisors in the South, North, and East are there to answer any queries people might have about memory issues folks are worried about and to offer practical guidance about benefits, Power of Attorney and how technological aids can assist in these difficult times. We will also flag up any serious issues that other agencies might be better placed to deal with.

We have a team of staff willing to provide conversational support for PWD on a variety of subjects, and soon our virtual activity lists will be online for our communities to enjoy. Don't be alone, call us if you have any issues at all

East Ayrshire Dementia Advisor – Helen Hollywood – [hhollywood@alzscot.org](mailto:hhollywood@alzscot.org) - 07468 708821  
South Ayrshire Dementia Advisor – Louise Robertson - [LRobertson@Alzscot.org](mailto:LRobertson@Alzscot.org) - 07585 331946  
North Ayrshire Dementia Advisor – Linda Ross – [lross@alzscot.org](mailto:lross@alzscot.org) - 07879 996367

Locality Leader North – Susan Maxwell – [smaxwell@alzscot.org](mailto:smaxwell@alzscot.org) - 07824 365493  
Locality Leader East & South – Jim Baird – [jbaird@alzscot.org](mailto:jbaird@alzscot.org) – 07584 327875

### **ASSIST**

Our workers are continuing to support victims and children by working from home. They are responding to new referrals from Police Scotland and other agencies (including self referrals and MARAC referrals) where the victim has reported to the Police and there is a court process. Workers are also supporting existing clients to risk assess, safety plan and to provide information to partners and processes where appropriate.

We have suspended our face to face support for children and young people which includes court support on the day of trial but will continue to provide telephone support to children & young people and their carers wherever possible.

You can contact **ASSIST on 0141 2767710** and you will be asked to leave a message which will be relayed to the appropriate person **OR** you can email ASSIST on [ASSIST@glasgow.gov.uk](mailto:ASSIST@glasgow.gov.uk) but please only do so from a secure server.

It is more important than ever that we continue to receive referrals for victims experiencing domestic abuse.

### **AYR HOUSING AID CENTRE**

We are still delivering services to Service Users although all staff will be now working offsite. We would prefer those seeking advice to email [advice@ayrhousingaidcentre.com](mailto:advice@ayrhousingaidcentre.com) or phone, text or whatsapp the 2 dedicated advice lines - 07549 603895 and 07760 750256.

Agencies can email and refer to us at [info@ayrhousingaidcentre.com](mailto:info@ayrhousingaidcentre.com)

We have formal information on our website [www.ayrhousingaidcentre.com/news](http://www.ayrhousingaidcentre.com/news) and our facebook page.

### **AYRSHIRE COLLEGE**

Face to face teaching has been suspended from 4.00pm on Wednesday 18 March. College staff are working hard to continue to support learning where possible. If you have any queries you can contact your lecturer via phone or email. <https://www1.ayrshire.ac.uk/>

### **AYRSHIRE COUNCIL ON ALCOHOL**

Our premises are closed to the public with immediate effect. We will however continue to offer telephone support and counselling at your appointment time as an alternative. New referrals will still be accepted via telephone, facebook messenger and email. Please feel free to contact us on – 01292 281238, email: [info@acaayr.org](mailto:info@acaayr.org) or <https://www.facebook.com/acaayr/>

**AYRSHIRE WOMEN'S HUB**

The Hub is closed; however, staff are still available to support anyone who needs it via telephone and video calls. Anyone needing emotional and practical support contact us via email or facebook messenger with your contact number – [ayrshirewomenshub@gmail.com](mailto:ayrshirewomenshub@gmail.com) or <https://www.facebook.com/ayrshirewomenshub/>

**BARNARDO'S – AYRSHIRE SERVICES**

Barnardo's Services will endeavour to operate in a responsive way to enable operational service delivery which ensures the safety and wellbeing of staff (and others) and fits the changing circumstances. Unless you have specific staff members E-mail and mobile number, locally this means the first point of contact should be by E-mail: [southwestservices@barnardos.org.uk](mailto:southwestservices@barnardos.org.uk)

As of 18<sup>th</sup> March, staff who can work at home are doing so; journeys are essential ones only and direct face to face contact is being risk assessed and reviewed on a regular basis.

Current service users will be advised of support arrangements by their allocated Barnardo's worker (or manager) and this will be shared with referrer/key people

- Staff and Managers have online access and mobile phones and so are available for calls/E-mails and updates. Where this is not the case, for example, due to sickness absence, out of office alerts should be in place and direct to an available contact point
- Support and supervision arrangements for staff remain in place as do contract compliance measures, policies and procedures etc.
- Where service users have urgent presenting practical needs we will link with local supports, sign post to other services or respond to these as required
- This plan will be reviewed in relation to change in circumstances, Barnardo's organisational and Government guidance

**BREAK THE SILENCE**

Break the Silence will endeavour to operate in a responsive way to enable operational service delivery which ensures the safety and wellbeing of staff and clients and fits the ever-changing circumstances. With this in mind, we are putting the following steps in place to minimise any disruption to services: <https://www.facebook.com/breakthesilence.org/>

- As of 23<sup>rd</sup> March, staff will be working remotely from home and services will be tailored to suit. Current clients will be advised of arrangements for support by a member of the Break the Silence team.
- Partner organisations can still refer clients to the service, and we will endeavour to provide information sessions via telephone to these clients, however they will not be offered a counselling appointment until face-to-face counselling resumes.
- All staff have online access and communication methods and any general enquiries should continue to be made via email to [info@breakthesilence.org.uk](mailto:info@breakthesilence.org.uk) or via telephone to 01563 559558 (a diversion system will be in place so calls can still be answered during normal working hours with an answer machine service operational out-with office hours). Where contact is made to a specific staff members e-mail address, staff should be able to access these remotely. Where this is not the case, for example due to sickness absence or other leave, out of office alerts should be in place to inform and direct to an available contact point.

**CHILDREN 1<sup>ST</sup>**

Speak to Parentline for: calm, practical, advice, emotional support, space to talk.

<https://www.children1st.org.uk/parentline>

Telephone: 0800 28 22 33

**CLiCK**

Information for women in the sex industry. Some women may require support around housing, money, safety and their wellbeing. You can chat to Anna confidentially and you don't have to give your real name. For further information:

Website: [www.click.scot/voice](http://www.click.scot/voice)

Telephone: 07715007905

Email: [annaclick@womenssupportproject.co.uk](mailto:annaclick@womenssupportproject.co.uk)

**COCAINE ANONYMOUS SCOTLAND**

Helpline: 0141 959 6363

**CROWN OFFICE AND PROCURATOR FISCAL SERVICE (COPFS)**

New arrangements are in place for those attending Court during the Coronavirus outbreak. Make sure you are properly informed; all the information can be found on the website -

<https://www.copfs.gov.uk/media-site-news-from-copfs/1875-coronavirus-covid-19-information-for-those-due-to-attend-court>

**CVO EAST AYRSHIRE LTD**

As of Monday 23 March CVO staff will relocate to WG13, 13-15 west George Street, Kilmarnock. This is a temporary measure in response to the Coronavirus outbreak. Unfortunately, we have had to close down our Feet First foot care service for the duration of the outbreak. If any of our Feet First clients need our support during this very difficult time, we would be happy to hear from you and will offer whatever help we can. Our contact number is unchanged and if you need to contact us please call – 01563 574000. <https://www.facebook.com/CVOEA/>

**EACHa (EAST AYRSHIRE)**

Community Friends is sadly having to discontinue the drop-ins for the time being, due to restrictions on social interaction. However, we will continue to provide food parcels, toiletries and snacks to take away at the normal opening times – Mondays and Fridays 1.00pm – 3.00pm, Wednesday 2.00pm – 4.00pm.

**EAST AYRSHIRE CARERS CENTRE**

The Corra project aim is to support young carers (primary school aged) living with parental substance misuse in East Ayrshire. The outcomes are to build peer support and develop friendships, to improve resilience, building confidence and coping mechanisms, to ensure young carers can pursue a life alongside their caring responsibilities, to improve the health and wellbeing of young carers. The core activities were to deliver weekly age-related groups sessions for 50 primary school aged young carers; to provide one to one support to same; provide respite opportunities; provide age related activities and information sessions. Core activities will be delivered remotely during this time until we are able to resume face to face activities.

Our wider support is open to anyone from age 5 to 105 in East Ayrshire who considers they have an unpaid caring role for a family member or friend. They can be providing practical or emotional support of any description. The support we offer ranges from benefit maximisation, peer support, friendship, reducing social isolation, completing Adult Carers Support plans as per Carers Act, highlighting carers rights and the rights of choice for their cared for with regards to Self Directed Support, getting a break, employability options, training – and pretty much whatever carers tell us they need in order to live a life alongside caring.

Telephone (Kilmarnock): 01563 571533, (Cumnock) 01290 426404 and (Dalmellington) 01292 550696

<https://www.eastayrshirecarers.org.uk/>

#### **EAST AYRSHIRE CITIZENS ADVICE BUREAU**

CAB are operating differently, we are still here for you and you can reach us in the following ways:  
Telephone: 01563 543379 (please leave your name, a working number and a short message about your issue, we will arrange a call back.

Email Us: [advice@eastayrshirecab.casonline.org.uk](mailto:advice@eastayrshirecab.casonline.org.uk) (Please give us your name and a note of your issue and we will arrange for an adviser to email you back)

Facebook: East Ayrshire Citizens Advice Bureau (You can send us a short private message)

#### **EAST AYRSHIRE COUNCIL**

The latest updates from East Ayrshire are available online <https://www.east-ayrshire.gov.uk/CouncilAndGovernment/Coronavirus/Coronavirus-COVID-19.aspx>

#### **EAST AYRSHIRE - JUSTICE SERVICES**

Community Team (Kilmarnock) – 01563 539888

Community Team (Cumnock) – 01290 428372

#### **EAST AYRSHIRE RECOVERY SERVICES**

Whilst recovery groups are cancelled in East Ayrshire for the time being opportunities to stay connected are being offered via the East Ayrshire Recovery Network Facebook group - <https://www.facebook.com/groups/3159799704246178/>

#### **EAST AYRSHIRE WOMEN'S AID**

<https://www.eastayrshirewomensaid.org.uk/>

Telephone: 01563 536001

Email: [info@eastayrshirewomensaid.org.uk](mailto:info@eastayrshirewomensaid.org.uk)

#### **FAMILIES OUTSIDE**

At Families Outside, we have made the needs of families affected by imprisonment in Scotland our sole priority for 30 years. At this incredibly difficult time for all of us, we will continue to support all of those affected by a loved one in prison in the most effective ways we can whilst keeping our own staff safe and closely following Scottish Government guidance. This means we can't offer any face to face support at present, but we will be on the end of the phone, email, text, WhatsApp, FaceTime, Skype, Facebook, and Twitter.

We have staff members covering every local authority area in Scotland and every Scottish prison. Please be assured that they will be keeping in close communication with prisons, visitor centres, and key services in your area so that we can continue to share relevant and up to date information as soon as we have it.

We know that some of you will be worried about loved ones currently in prison but may also be concerned about children and families living in your community, especially in light of school closures and financial pressures. We are here to listen to your concerns and help as best we can. If we can't help, we will almost certainly be able to put you in touch with someone who can.

In the first instance, we ask that you contact our Helpline by phone on **0800 254 0088**, or email at [support@familiesoutside.org.uk](mailto:support@familiesoutside.org.uk), and if need be, they will then get someone covering your local area to call you back.

We will get through this together, so reach out and get in touch, and don't worry alone.

#### **HOME ENERGY SCOTLAND**

If you're worried about your energy bills or struggling to stay warm at home during this difficult time, call Home Energy Scotland free on 0808 808 2282. Home Energy Scotland's free and impartial advice is funded by the Scottish Government, and they're committed to keeping you warm.

#### **mPOWER**

[mPower](#) are still continuing to provide a Single Point of Contact self-management service to over 65s. For the foreseeable future they will be providing telephone support to over 65s rather than usual home visits. During this current, unsettling climate, our elderly population will require support more, now than ever. <https://ayrshire-arran.mpowerhealth.eu/>

Open to all 65 and over, people can self-refer by calling 01292 660444 or referrals can be made by emailing to request a referral form: [Clinical mPower BiggartHospital@aapct.scot.nhs.uk](mailto:Clinical_mPower_BiggartHospital@aapct.scot.nhs.uk)

#### **NALOXONE IN AYRSHIRE AND ARRAN**

Naloxone can temporarily reverse the effects of opioid overdose. Opioids are a group of drugs including heroin, morphine and methadone. If you, or someone in your household, is at risk make sure you have a naloxone kit available. Call us for Naloxone as soon as possible:

##### ***East Ayrshire***

East Ayrshire Addiction Services: 01563 574237

We are With You: 01563 558777

##### ***North Ayrshire***

North Ayrshire Drug and Alcohol Recovery Service: 01294 476000

##### ***South Ayrshire***

South Ayrshire Addiction Services: 01292 559800

We Are With You: 01292 430529

##### ***Pan Ayrshire***

Prevention and Service Support Team: 01294 3223339

#### **NARCOTICS ANONYMOUS**

For those unable to attend meetings in person, online virtual meetings are available. <https://online.ukna.org/>

#### **NORTH AYRSHIRE DRUG AND ALCOHOL RECOVERY SERVICE**

Telephone – 01294 476000

#### **NORTH AYRSHIRE COMMUNITIES PLANNING PARTNERSHIP**

The Community Planning website is being updated regularly and collates a range of information about local support <http://www.northayrshire.community/covid-19-updates-for-communities/>

### **NORTH AYRSHIRE COUNCIL**

The latest updates from North Ayrshire are available online <https://www.north-ayrshire.gov.uk/health-and-social-care/coronavirus-covid-19.aspx>

### **NORTH AYRSHIRE JUSTICE SERVICES**

Community and Court Team – 01294 463924

Community Payback Team – 01294 608900

Partnership Delivery Team – 01294 322640

### **NORTH AYRSHIRE PREVENTION, EARLY INTERVENTION AND RECOVERY (P.E.A.R) SERVICE**

As of Tuesday 24<sup>th</sup> March 2020, all of our staff are now working from home as per Government guidance. As a result of this we have had to make the difficult decision to close our office base in Stevenston.

We made the decision last week, following Government guidance, to cease all of our group work activities on Friday 20<sup>th</sup> March 2020. We were hoping to continue one-to-one working however this has not been possible due to new guidance published.

We will continue to offer support to all of our service users over the phone and via any other virtual means possible to them. We will continue to accept new referrals and will carry out assessments over the phone. The new referrals will be allocated a keyworker immediately after assessment and support for them will take place as quickly as possible. Our phone lines are being diverted and we will continue to be contactable on the details below between the hours of 9am-5pm, Monday – Friday.

We have set up an emergency Facebook page (details below) and are hoping to deliver some groups via this as well as some mindfulness sessions. **This is not a crisis page and will not be monitored on a regular basis.**

For anyone requiring a little extra, we have prepared some information packs that include recovery worksheets, short stories and poems, meditation guides and adult colouring sheets. We will continue to distribute these to anyone that requires this.

We would like to express our thanks to all of our partners and service users who have been supportive and understanding throughout this difficult time.

#### **Turning Point Scotland**

[northayrshireinfo@turningpointscotland.com](mailto:northayrshireinfo@turningpointscotland.com)

**01294 447 407**

**Facebook: North Ayrshire – Recovery from Addiction**

### **NORTH AYRSHIRE RECOVERY SERVICES**

In North Ayrshire the recovery groups and activities listed below will be closed until further notice:

- Kilbirnie Café
- Irvine Café
- Eglington Roots
- Teen Challenge Groups
- Grub and Gospel
- Changes Group

**NORTH AYRSHIRE WOMEN'S AID**

North Ayrshire Women's Aid:

- Continue to receive referrals and complete assessments
- Continue to provide support on one to one basis – this has increased level of telephone contact but still accompanying women to key appointments were necessary

The group work programme is at a natural pause and probably won't be resumed but we do need to find creative ways of address the isolation woman will experience.

Telephone: 01292 602424 or <https://nawomensaid.com/>

**SACRO**

Sacro has asked all staff to carefully consider the necessity of interventions and activities that would mean making direct contact with others. This includes asking staff to work from home where possible and use technological alternatives to direct personal contact. Sacro are taking these steps to minimise disruption to services.

- Throughout our organisation, we are updating our business continuity plans with a view to minimising potential disruption of services. Services such as residential support, intensive support and those services providing support to statutory orders (CPOs, Bail Supervision) will receive priority.
- Our already robust risk management procedures are being continually assessed to ensure priority is given to those services that present a heightened risk profile.
- As an essential provider of support to vulnerable and challenging individuals, much of our engagement is – and must remain – face-to-face. We are therefore tailoring our responses and continuity planning to ensure this feature is maintained where deemed necessary and if possible.
- We have set up a Coronavirus Response Group comprising representation from every critical function within Sacro. The group meets at least once daily and communicates emerging issues and responses throughout the organisation.
- We have set up discrete communications channels – including a dedicated intranet site – to coordinate an organisation-wide response and promote communications to our stakeholders, staff and the people who use our services.
- We are actively promoting and adhering to health and infection control guidance from government and health service sources to our staff and service users.

Sacro's "point of contact" in South West Scotland is Shirley Findlay (Tel: 07793837180).

Should there be a need to further escalate, please do not hesitate to contact Sacro's Executive Leadership Group on 07772 653 440.

**SCOTTISH FAMILIES AFFECTED BY ALCOHOL AND DRUGS**

Phone: 08080 10 10 11

Email: [HELPLINE@SFAD.ORG.UK](mailto:HELPLINE@SFAD.ORG.UK)

Webchat: [WWW.SFAD.ORG.UK](http://WWW.SFAD.ORG.UK)

General: [INFO@SFAD.ORG.UK](mailto:INFO@SFAD.ORG.UK)

Website: <https://www.sfad.org.uk/faqs-from-families-about-coronavirus>

**SEASCAPE**

Unfortunately, due to the ongoing situation with COVID-19 we have had to follow advice issued by Scottish Government and take the very difficult decision to close our offices as well as suspend our



face to face services. However, we are still here to support you and you can still con-tact us by telephone, text, email and Facebook Messenger.

**FREEPHONE: 0808 196 33 85**

**Contact Details**

**Phone:** 01292 285 424 *(or via your support workers direct mobile number)*

**Email:** [enquiries@seascapeayr.co.uk](mailto:enquiries@seascapeayr.co.uk)

**Facebook:** <https://www.facebook.com/HelpingPeopleInHousingNeed/>

**SKILLS DEVELOPMENT SCOTLAND**

All offices closed to visitors. Career service can now be accessed via telephone to your local centre or visit <https://www.myworldofwork.co.uk/>

**SMART RECOVERY**

Online virtual meetings are available <https://smartrecovery.org.uk/online-meetings>

**SOUTH AYRSHIRE COUNCIL**

The latest updates from South Ayrshire are available online - <https://beta.south-ayrshire.gov.uk/coronavirus>

**SOUTH AYRSHIRE - EMPLOYABILITY AND SKILLS ADULT TEAM**

Telephone - 01292 612301

**SOUTH AYRSHIRE – JUSTICE SERVICES**

Telephone - 01292 289749

**SOUTH AYRSHIRE LIFE**

The dedicated helpline can help with food package deliveries, prescriptions, telephone befriending, hearing aid batteries and signposting.

Telephone: 0800 432 0510

This service is coordinated in conjunction with our Third Sector and South Ayrshire Health and Social Care Partnership.

**SOUTH AYRSHIRE MEAL ASSISTS**

Care and Share is currently closed until further notice.

Riverside Community Trust (Care & Share) – Food parcels are being offered to those in need, and contact being made by phone to establish what other help is required. Hotline numbers: 07421 242996 or 07421 242863

Broken Chains and Ayr Baptist Church are currently closed until further notice.

### **SOUTH AYRSHIRE RECOVERY ACTIVITIES (SARA)**

All recovery groups and activities (including Café Hope) in South Ayrshire are cancelled with immediate effect and until further notice.

All of the Peer Group Facilitators will continue to be available during this time for telephone support and will be in touch with you (where we have a current number).

The team are organising daily online check-ins / recovery meetings 7 days a week at 10am and 4pm using the Zoom Meeting platform.

Contact your Group Facilitator for further information on joining online meetings. If you do not have the Facilitators number please call 07851 269202 or email [recoveryayr@gmail.com](mailto:recoveryayr@gmail.com) in the first instance.

See [www.facebook.com/recoveryayr](https://www.facebook.com/recoveryayr) for other regular updates.

### **SOUTH AYRSHIRE WOMEN'S AID**

<http://southayrshirewomensaid.org.uk/>

Telephone: 01292 266482

Email: [support@sawamail.org.uk](mailto:support@sawamail.org.uk)

Facebook: <https://www.facebook.com/SouthAyrshireWomensAid/>

### **THE AYRSHIRE COMMUNITY TRUST (TACT)**

TACT's priority is ensuring the health, safety and wellbeing of the people we support, and our staff and volunteers. ***Following the Government advice, the TACT Team are now in the process of implementing home working for all staff.***

From today our offices will be closed for any face to face contact but will be operational by telephone, text and email as normal. We have been putting contingency plans in place to ensure that we can continue to deliver a reduced level of service as safely and flexibly as possible when you need it most. Therefore, ***you can telephone the office on 01294 443044, text either 07716 483597 or 07716 485597 or email: [info@tact.scot](mailto:info@tact.scot)*** All requests will be considered and supported where applicable.

This measure is to protect both our customers and our staff and volunteers, by minimising travel and potential crowded places. You will notice some changes, the main changes are:

- All calls will initially be diverted to a member of our Team or Voicemail. Our team will check our Voicemail inbox regularly, so you should hear back from us within a few hours of your call.
- We also encourage you to use the generic email address to communicate – [info@tact.scot](mailto:info@tact.scot) – staff will be manning this and will ensure your request is sent to
- We will conduct support where necessary via telephone, text or email.
- We are following all official government advice and we will continue to update you accordingly.
- Keep an eye on our TACT Facebook page which we will be updating regularly with information and guidance.

### **VICTIM SUPPORT SCOTLAND**

To minimise the spread of COVID-19, our offices are unfortunately closed to the public for the moment. our website: [www.victimsupport.scot](http://www.victimsupport.scot)

We are keen to continue supporting you as we realise this is a difficult time. You can still contact us through our: free **helpline: 0800 160 1985**, **webchat service**, which can be accessed through our website: [www.victimsupport.scot](http://www.victimsupport.scot)

Both are open **8.00am-8.00pm, Mon-Fri**.

**VOLUNTARY ACTION SOUTH AYRSHIRE**

<https://en-gb.facebook.com/vasaayr/>

Telephone: 01292 432661

Email: [enquiries@vasa.scot](mailto:enquiries@vasa.scot)

**WE ARE WITH YOU (FORMERLY ADDACTION)**

Kilmarnock Office – 01563 558777

Ayr Office – 01292 430529